

VHG Managing Inclusion Series

We have developed this series of events to provide an opportunity for on-going professional development and to facilitate networking. These events are aimed at senior members of staff; in particular, those involved in policy development, implementation and evaluation.

Experts from both inside and outside the region facilitate each event. A fundamental objective of the Managing Inclusion Series is to provide an opportunity for managers to view their policies and practices through 'fresh eyes'. The sessions provide a supportive environment in which to consider and discuss policies and experiences with other professionals.

The structure of each event is designed to offer intensive learning in the morning seminars followed by an interactive workshop and then a panel session in order to explore the themes with an emphasis on the participants' experiences and current challenges.

Managing Inclusion Series:

Course Title	Date & Venue
Housing Drug Users: Assimilating Reality into Policy and Practice	11 December 2001 Sembal House, Norwich
Reaching In and Reaching Out: Aspects of Successful Outreach & In-reach Service Provision	1 March 2002 Conference Room Salvation Army Norwich
Supporting People: Now and Tomorrow	4 April 2002 Dereham Town FC Norfolk
Women: Walking & Wounded	May 2002
Ready, Willing & Able?: Ensuring your Services are Accessible to People with Disabilities	June 2002
Managing Empowerment? – Changing Organisational Culture	July 2002
Practical Policies for Tenancy Sustainment	August 2002

Materials provided for each event will include:

- Course Programme
- Handouts for each session
- Resource Sheets
- Speakers Biographies and Contact Details
- Delegate List

Supporting people: Now and Tomorrow

This course provides service managers with an opportunity for some intensive learning on the Supporting People programme on the process of contracting and charging including the SP3 forms. It is also an opportunity to hear from the Supporting People teams within the East Anglia region about what happens post 2003: Service Reviews, developing & remodelling services and decommissioning. The day will also offer networking opportunities to delegates and will finish with a question and answer session. There will be a lot of written information available for delegates to take away with them.

Programme

10 – 10.30 am	Registration and Tea & Coffee
10.30am	SP3 forms & Interim Contracts Chris Greenhill, Norfolk Social Services
11.15am	Break: Tea & Coffee
11.30am	Post 2003 – Service Review, Developing & Commissioning Jayne Hellowell, Suffolk Supporting People Team
12.30pm	Lunch & Networking
1.30pm	Workshop Sessions: 1. Supporting People Surgery 1. Facilitated by Chris Greenhill & Jayne Hellowell 2. Supporting People Surgery 2. Facilitated by Jayne Knight, The Ling Trust
2.45pm	Break: Tea & Coffee
3.00pm	Panel Session – Overview and Q&A's All facilitators
4.00pm	Departure

Supporting people: Now and Tomorrow The Trainers

Chris Greenhill

Norfolk Social Services

Chris Greenhill is the Supporting People Project Officer for Norfolk Social Services and has worked for Social Services for seven years, mainly on the housing needs of people who are vulnerable with a disability. Prior to this he had a varied career as a town planner in London and Suffolk. Chris has also worked in Nigeria and Papua New Guinea.

Jayne Hellowell

Supporting People Manager, Suffolk

Jayne has been in post as the Supporting People Manager for the County of Suffolk since the beginning of July 2001. Previously she worked for 5 years at Colchester Borough Council firstly as Special Needs Housing Co-ordinator and then as a Housing Development & Enabling Officer combining general and supported housing development. Prior to joining Colchester BC she worked for Stonham Housing Association in South Yorkshire as a project manager of supported housing schemes for ex-offenders, people with mental health and drug and alcohol related problems. Jayne is a graduate of Sheffield Hallam University. She is currently undertaking MSc Housing and is a student of the Chartered Institute of Housing.

Jayne Knight

The Ling Trust

Jayne is the Chief Executive of the Ling Trust and is a well-known and widely accepted expert on the Supporting People programme. She has worked with Local Authorities in enabling their services to deal with Transitional Housing Benefit. She has also spent time providing Consultancy Workshops for voluntary providers in order that they can ensure that they can participate effectively in the Supporting People programme.

Supporting People Surgery 1:

Jayne and Chris will facilitate a surgery which will be an opportunity for delegates to work through the SP3 and Interim Contracting work that will need to be completed by the Autumn. Delegates should bring any case studies or relevant documentation with them that they would like to discuss with the Supporting People officers.

Supporting People Surgery 2:

Jayne Knight of the Ling Trust has worked with VHG and our members closely through 2001 in providing THB workshops and Supporting People consultancy. This surgery with Jayne will explore ways of ensuring that providers are up to date and provide a practical session where Jayne will work with delegates on their Supporting People strategies.

Please return this form to
Emma Daniel,
VHG,
10a Wensum Street,
Norwich, NR3 1HR
or fax to
01603 621521.

If you require further
details please
telephone Emma
Daniel on 01603
617299

Name 1 _____
 Job Title _____
 Name 2 _____
 Job Title _____
 Name 3 _____
 Job Title _____
 Name 4 _____
 Job Title _____
 Organisation _____
 Address _____

 Telephone _____

I enclose a cheque/Please invoice me for the following amount: £.....

VHG Members £60 Non-Members £90 Group Booking
(20% discount on groups of 2 or more from the same organisation)
 Please complete the following where applicable:

Special Dietary Requirements _____

Accessibility Requirements _____

I require B&B/ Hotel information to be sent with confirmation of booking

(please tick box) _____

I accept the booking conditions(below): _____

Signed _____ Date _____

Conditions
Please note that cancellations made more than 10 working days prior to the event will still be liable for 20% of the cost and cancellations made less than 10 working days before the event will be liable for the whole fee. VHG will accept substitute candidates providing we have written confirmation of the substitution.
The programme may be subject to changes through circumstances beyond our control. If for any reason this event is cancelled fees will be refunded in full.

